

City of Brantford Civic Centre

Arena Reopening Training for User Groups



Civic Centre Arena Reopening for User Groups

Introduction

COVID-19 has currently changed the way we live and work - in Brantford, across the country and around the world. It's impacted the way in which we socialize with our family and friends and it will continue to impact in the way in which we will do business.

Civic Centre Arena Reopening for User Groups

The purpose of this training presentation is:

1. To help us understand what coronavirus is.
2. How we can reduce the spread.
3. What facilities are open.
4. Guidelines for coaches and athletes to return.
5. Emergency procedure reminders.
6. Completion of the training!

COVID-19 Facts

What is COVID-19? It is an illness caused by a coronavirus. Human coronaviruses are common and are typically associated with mild illnesses, similar to the common cold.

Symptoms: Fever, dry cough and tiredness

How it is spread: Coronaviruses are most commonly spread from an infected person through:

- respiratory droplets when you cough or sneeze
- close personal contact, such as touching or shaking hands
- touching something with the virus on it, then touching your eyes, nose or mouth before washing your hands

Prevention:

- wash your hands often with soap and water for at least 20 seconds;
- avoid touching your eyes, nose or mouth, especially with unwashed hands;
- avoid close contact with people who are sick;
- cough and sneeze into your sleeve and not your hands;
- stay home if you are sick to avoid spreading illness to others.

Civic Centre Arena Reopening for User Groups

What is being reopened?

The Civic Centre will reopen on Thursday, October 1st to our User Groups. Rink #1, Rink #2, Rink #3 and Rink #4 at the Wayne Gretzky Sports Centre have already reopened. Lions Park will remain closed and open at a later date.

Face masks will be required at all times in the facility except for on the ice surface.

Civic Centre Arena Reopening for User Groups

What to expect:

- Arena rentals must be pre-booked by email to arenabookings@brantford.ca and all bookings will be based on the Ice Allocation standard.
- All bookings MUST be paid before you enter the arena. Acceptable forms of payment are cheque, debit and credit card (Visa or Mastercard) only at this time.
- Coaches and trainers will be required to sign off on this training as well as the disclaimer that the Organization understands the risks to re-enter the arena.
- Enhanced cleaning, sanitizing and disinfecting will take place in all areas of the building with integrated time slots to allow for deeper cleaning between scheduled times.
- There will be specific entrance and exit only areas in place to ensure proper flow and distancing. Please ensure you know what entrance is in use.

Civic Centre Arena Reopening for User Groups

When you arrive:

COACHES AND TRAINERS:

- Parking for coaches, trainers and skaters will be in the Civic Centre Front parking lots, by the flag pole.
- Please arrive no more than 10 minutes prior to your scheduled time.
- Entrance will be located at the Accessible Front Doors for coaches, trainers, skaters and spectators. All other entrances will be closed except for emergency evacuation only.
- Staff will screen each coach and trainer as they enter. We ask that anyone with any symptoms including; fever, cough, and shortness of breath, sore throat or runny nose remain home.
- Everyone will be required to wear a mask in all public areas including the dressing rooms, except for the ice surface.
- Coaches and trainers will also abide by the established regulations of their own governing body, OHF Return to Hockey, Skate Canada, OWHA and be solely responsible for enforcing these regulations.
- To maintain safety, video surveillance will be in effect. Any rental groups not following the guidelines and rules set out will have their rental times cancelled.

Civic Centre Arena Reopening for User Groups

SKATERS:

- Skaters will be dropped off and enter through the Front Accessible Doors. Coaches and trainers will be at the door to escort them in. Only skaters may enter the building unless arranged with the Organization that spectators are permitted for the specific ice time. For those rentals that do not permit parents/spectators, parents may wait in the car or come back to pick up their skater.
- Coaches and trainers will screen each skater as they enter. We ask that anyone with any symptoms including; fever, cough, and shortness of breath, sore throat or runny nose remain home. Once screened, skaters will sanitize their hands and proceed to the designated rink area assigned. Please use the appropriate benches/chairs for tying up skates.
- Coaches and trainers will report any known exposure or positive test of the virus.
- Skaters may bring skate and/or hockey bags. They will have 10 minutes to get their equipment and skates on in the assigned seating area. They will then enter the ice surface through the assigned entrance door. They can bring their own refillable water bottles. Water fountains will be open for refilling ONLY at this time. Coaches training bags will be allowed.

Civic Centre Arena Reopening for User Groups

SKATERS:

- Skaters may use the bench area / chairs to tie up their skates and put on their helmet. All personal items will remain in the designated dressing room area. The coaches and trainers will be instructed by Arena staff when they may enter the ice surface.
- Physical distancing of 6ft. or 2m will be required at all times.
- Dryland training around the outside of the rink area will not be permitted at this time.
- Showers will be closed at this time but a designated washroom will be open if necessary.
- For staff safety all lost and found items will be discarded. (Please notify your skaters.)
- At this time only 30 people (coaches, trainers and skaters) will be allowed on the ice rink. The Civic Centre rink is permitted to have a maximum of 50 people including (skaters, coaches, trainers, referees, timekeepers and spectators). Please schedule your group accordingly. Once the rental time is complete, the coaches, trainers, skaters and spectators will have 10 mins to leave the ice surface, gather their items and exit the Facility.

Civic Centre Arena Reopening for User Groups

SPECTATOR GUIDELINES:

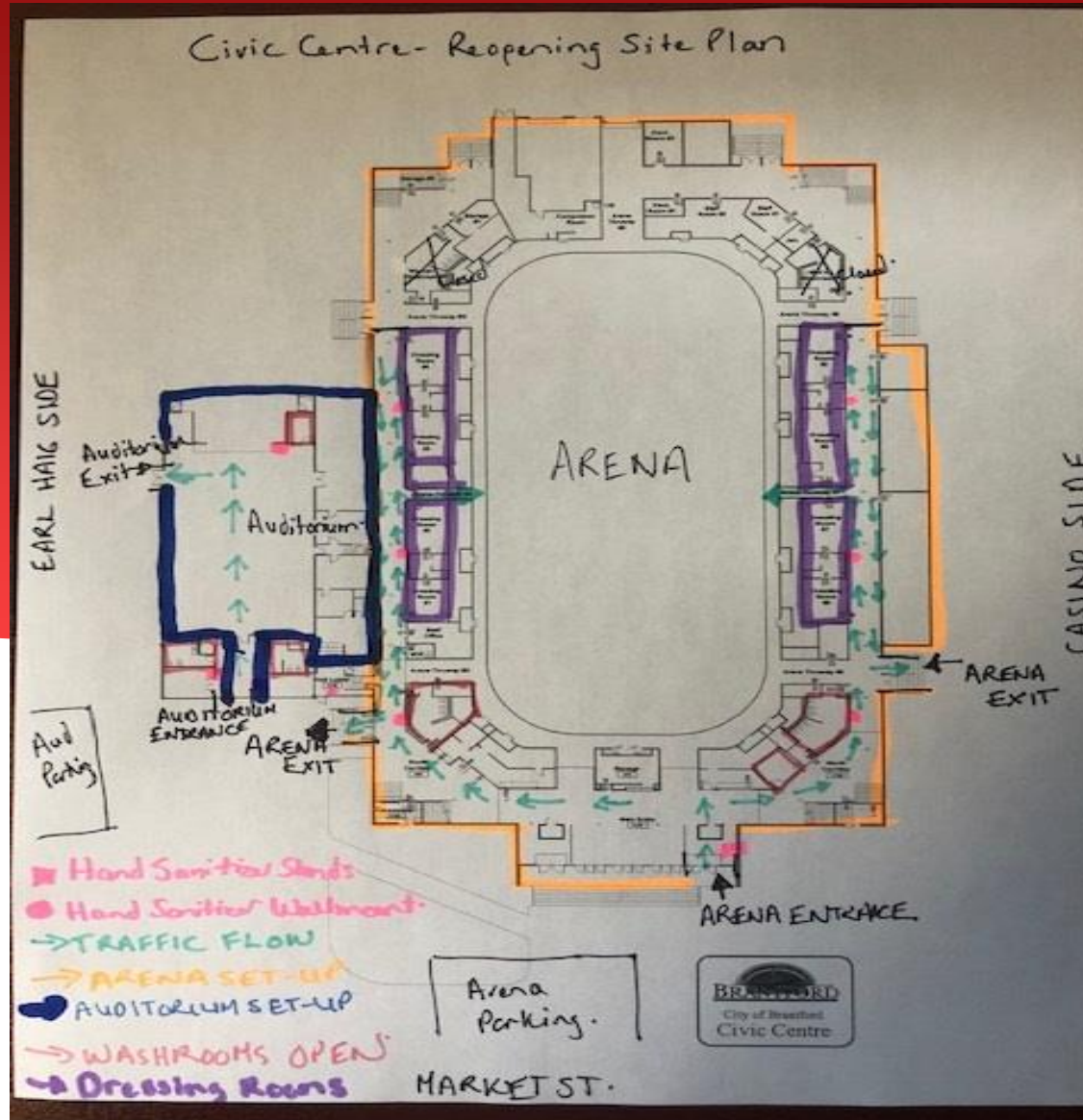
- Only 50 people in total are permitted in the arena during each ice rental. This includes: Participants on the ice, Coaches, Trainers, Referees and Spectators.
- Spectators are NOT permitted to stay in the lobby/hallway/corridor areas. They must proceed to the designated spectator area.
- All Spectators MUST wear masks before entering the Facility and while in the facility at all times.
- All Spectators must practice social distancing of 2 metres or 6 feet.
- The Spectator will help the participant with tying up their skates and putting on their equipment & helmet. The spectator must be wearing their mask at all times.
- Once the participant's equipment is on safely, the spectator will progress to the designated spectator's area. The spectator must wear their mask at all times and must practice social distancing.
- Once the ice session is complete, the spectator will help the participant remove their skates and helmet and have the participant put their mask back on as soon as they leave the ice surface. The spectators and participants will follow the signage and Exit the Facility immediately. No loitering will be permitted.

Civic Centre Arena Reopening for User Groups

ORGANIZATIONS (USER GROUP) WILL BE RESPONSIBLE FOR:

- Screening all participants, coaches, trainers and spectators before entering the Facility. A parent Ambassador can be chosen to assist with this process but only after completing the facility training.
- Ensuring the participants, coaches, trainers, and spectators are permitted in the facility and they need to confirm that the number of people does not exceed 50. **ONLY** spectators that are affiliated with the organization/user group on the ice will be permitted in the Facility.
- Ensuring that **EVERYONE** entering the facility is wearing a face mask.
- Coaches, trainers, participants and spectators will follow all signage posted and continue to the assigned dressing rooms and/or seating area. Congregating in the lobby/hallway is **NOT** allowed.
- Any organization/user group found not following the 50 person limit will risk losing their ice privileges.

Civic Centre Arena Reopening for User Groups



Civic Centre Arena Reopening for User Groups

CODE RED (Fire Alarm)
CODE YELLOW (Missing Child)
CODE WHITE (Dangerous or Violent Person)
CODE BROWN (Chemical Emergency)
CODE BLACK (Bomb Threat)
CODE GREY (Medical Emergency)
CODE BLUE Severe Weather -Tornado, Lightning Storm

Should you hear any of these Codes called please proceed to your emergency exit as communicated by the facility staff.

Civic Centre Arena Reopening for User Groups

Other information

- Please report all first aid incidents to the facility staff.
- Please follow all safety protocol as outlined in the presentation.
- If you are unsure of the protocol or notice something that could be done better please let us know. We are in this together.

Civic Centre Arena Reopening for User groups

NEXT STEPS:

Congratulations on completing this training!

Please email confirmation that you have completed this training to: arenabookings@brantford.ca with the following:

- a) Your name**
- b) Group/Organization name**
- c) What is the main safety protocol you will enforce?**

Please note: coaches and trainers will not be allowed in the facility until this training is complete and the email is received.