City of Brantford Wayne Gretzky Sports Centre

Arena Reopening Training for User Groups







Introduction

COVID-19 has currently changed the way we live and work - in Brantford, across the country and around the world. It's impacted the way in which we socialize with our family and friends and it will continue to impact in the way in which we will do business.





The purpose of this training presentation is:

- 1. To help us understand what coronavirus is.
- 2. How we can reduce the spread.
- 3. What facilities are open.
- 4. Guidelines for coaches and athletes to return.
- 5. Emergency procedure reminders.
- Completion of the training!





COVID-19 Facts

What is COVID-19? It is an illness caused by a coronavirus. Human coronaviruses are common and are typically associated with mild illnesses, similar to the common cold.

Symptoms: Fever, dry cough and tiredness

How it is spread: Coronaviruses are most commonly spread from an infected person

through:

- respiratory droplets when you cough or sneeze
- close personal contact, such as touching or shaking hands
- touching something with the virus on it, then touching your eyes, nose or mouth before washing your hands

Prevention:

- wash your hands often with soap and water for at least 20 seconds;
- avoid touching your eyes, nose or mouth, especially with unwashed hands;
- avoid close contact with people who are sick;
- cough and sneeze into your sleeve and not your hands;
- stay home if you are sick to avoid spreading illness to others.





What is being reopened?

Rink #1, Rink #2, Rink #3, Rink #4 and the track during weekdays 7am — 3pm at the Wayne Gretzky Sports Centre will reopen to our User Groups as well as Seasonal Contract Rentals.

Dressing rooms, warm up areas around the rinks will remain closed.





What to expect:

- Arena rentals must be pre-booked by email to <u>arenabookings@brantford.ca</u> and all bookings will be based on the Ice Allocation standard.
- All bookings MUST be paid before you enter the arena. Acceptable forms of payment are cheque, debit and credit card (Visa or Mastercard). Payments can be made Monday Friday 9am to 3pm.
- Lessee / Team Captain will be required to sign off on this training as well as a second representative for each rental / team.
- Enhanced cleaning, sanitizing and disinfecting will take place in all areas of the building with integrated time slots to allow for deeper cleaning between scheduled times.
- There will be specific entrance and exit only areas in place to ensure proper flow and distancing. Please ensure you know what entrance is in use and where you should exit the Facility.

When you arrive:

LESSEE and TEAM CAPTAINS:

- Parking for all skaters will be in the lots over by Rink #2 and Rink #3. If your rental takes place
 Monday through Friday 9am 4pm, please enter the Facility through the entrance by the Info
 Desk. The closest parking lot would be in front of Rink #1.
- Please arrive no more than 15 minutes before to your scheduled time.
- Entrance will be located at the West end vestibule for skaters. All other main entrances will be closed except for emergency evacuation only.
- Lessee / Team Captain will ask the Door Staff for a copy of the screening checklist unless the Organization has their own screening protocols in place. We ask that anyone with any symptoms including; fever, cough, and shortness of breath, sore throat or runny nose remain home. The Lessee / Team Captain will have all players sign the screening checklist. Once completed, please hand to the Door Staff. Your rental will be permitted to enter the Facility 10 mins prior (15 mins for goalies) to the scheduled rental.
- Everyone will be required to wear a mask in public areas except for the ice surface.
- To maintain safety, video surveillance will be in effect. Any rental groups not following the guidelines and rules set out will have their rental times cancelled.





SKATERS:

- All skaters will enter through the West end vestibule. The Lessee / Team Captain will be waiting at
 the door to conduct the screening checklist. Only skaters may enter the building unless arranged
 with the Organization that spectators are permitted for the specific ice time. For those rentals that
 do not permit parents/spectators, parents may wait in the car or come back to pick up their skater.
- Only skaters who have completed the screening checklist may enter the Facility.
- Lessee / Team Captain will screen each skater as they enter. They will ask that anyone with any symptoms including; fever, cough, and shortness of breath, sore throat or runny nose remain home. Once screened, skaters will sanitize their hands and proceed to the rink they are assigned to. Lessee / Team Captain and skaters will continue down the corridor area and enter the designated rink through the entrance assigned. Please use the appropriate benches or chairs for tying up skates.
- Lessee / Team Captain will report any known exposure or positive test of the virus to the Supervisor of Arena Programming.
- Skaters must come partially dressed in their hockey equipment and have their stick as well as their own refillable water bottles. Water fountains will be open for refilling ONLY at this time. Hockey bags will be permitted.





SKATERS:

- Skaters may use the bench area / chairs to tie up their skates and put on their helmet. All personal items will remain at the designated bench area. The Arena Staff will instruct the players when they may enter the ice surface.
- Physical distancing of 6ft. or 2m will be required at all times.
- Dryland training around the outside of the rink area will not be permitted at this time.
- Dressing rooms and showers will be closed at this time but a designated washroom will be open if necessary.
- For staff safety all lost and found items will be discarded. (Please notify your skaters.)
- Each rink is permitted to have a maximum of 50 people including (skaters, coaches, trainers, referees, timekeepers). Please schedule your group accordingly.
 Once the rental time is complete, the skaters will have 10 mins to leave the ice surface, gather their items and exit the Facility.











CODE RED (Fire Alarm) **CODE YELLOW** (Missing Child) **CODE WHITE** (Dangerous or Violent Person) **CODE BROWN** (Chemical Emergency) **CODE GREY** (Medical Emergency) **CODE ORANGE & GREEN** (North Park High School Evacuation **CODE BLUE** Severe Weather -Tornado, Lightning Storm

Should you hear any of these Codes called please proceed to your emergency exit as communicated by the facility staff.





Other information

- Please report all first aid incidents to the facility staff.
- Please follow all safety protocol as outlined in the presentation.
- If you are unsure of the protocol or notice something that could be done better please let us know. We are in this together.





NEXT STEPS:

Congratulations on completing this training!

Please email confirmation that you have completed your training to: arenabookings@brantford.ca with the following:

- a) Your name
- b) Group name
- c) What is the main safety protocol you will enforce?

Please note: Lessee / Team Captain will not be allowed in the facility until this training is complete and the email is received.



